

November 5, 2002

Dear Member:

The ATM card replacement that we notified you of was delayed due to operational changes during testing. Please accept our deepest apology.

Your new ATM cards will be blue in color. The PIN numbers for the new card will remain the same with the exception of custom selected PINs. In order for a customized PIN to be used, you will need to stop by any of our branch offices for assistance to re-select it. A copy of the original PIN will be mailed.

Additionally, If you recently received or applied for our Visa Check card, you may still receive your replacement ATM card which will only be valid for 60 days from the date the Visa check card was issued. You may contact our office to verify the status of your account.

Thank you for your continued use of State Department Federal Credit Union services.

Sincerely,
Emma Smith
Manager of Card Services